

Who is responsible for plowing my road during a snow storm?

Who do I call for information on road conditions in a snow storm?

What basic supplies should I keep in my home in case of an emergency?

This brochure provides information on snow removal, the Coconino County snow removal policy, contact information for various Northern Arizona agencies, and winter weather preparedness tips.

Northern Arizona's average annual snowfall is 108 inches. Some winters are more severe than others so residents and visitors need to be prepared to ensure personal safety and to keep our roads open and safe.

The Coconino County Public Works Department staff monitors weather conditions daily. An inclement weather procedure is in place to mobilize and deploy crews to plow County roads during snow storms and throughout the clean-up process.

There are many misconceptions about snow removal, and they vary depending on which side of the "windrow" you end up on! When snow is removed from the roadway, the snowplow operator piles it as far off the shoulder of the road as possible, to protect the surface of the road and make room for additional snow from future storms. This creates a *windrow*, or snow berm. **Individuals are responsible for clearing windrows from residential driveways, businesses, and mailboxes. They are also responsible for shoveling sidewalks in front of their property.**

Sometimes citizens don't understand why their road is not being plowed when another road in the area seems to take priority. It may be helpful to understand the snow removal policy adopted by Coconino County. The snow plow schedule is prioritized on a "greatest impact" basis. The main roads (arterials) are plowed first, followed by

collector and residential streets. This allows citizens some mobility within the community and keeps emergency services as open as possible. Once these routes are accessible, side streets and cul-de-sacs are plowed.

Coconino County plows roads that are included in their regular maintenance program and are outside City limits. The County Does not plow roads in the State System, within the boundaries of an incorporated city, or a private road.



Private roads are not maintained by the County. Citizens who live on private roads are encouraged to call private snow removal contractors prior to the snow season to arrange for service.

The incorporated cities within Coconino County plow streets and roads within their city limits that are included in their regular maintenance programs. Arizona Department of Transportation is responsible for Interstate Highway and State Route snow removal.

As residents of Coconino County, we are fortunate to live in an atmosphere of cooperation between governmental agencies. Coconino County, Arizona Department of Transportation, the State of Arizona, and the incorporated cities within the County team up and pool resources when necessary to provide prompt, efficient snow removal services during the storm season.

Coconino County has adopted an ordinance restricting motor vehicles from parking on streets during winter months (November 1 through April 1). Any vehicles parked in a manner that prevents efficient operation of snow removal may be cited and/or towed at the owner's expense. So, ***please do not park your vehicle on roadways during and after snowstorms.***

Road Condition Information and Emergency Contacts:

Emergency Life Threatening ONLY Dial 911

Coconino County Public Works:

Flagstaff Area	(928) 526-2735
Williams Area	(928) 635-4828
Toll Free*	(800) 790-1990

*For information on unincorporated areas around Flagstaff, Clear Creek Pines, Starlight Pines and Forest Lakes

Coconino County Sheriff	(928) 774-4523
Toll Free	(800) 338-7888

City of Flagstaff	(928) 774-1605
City of Page	(928) 645-2463
City of Williams	(928) 635-4461
City of Sedona	(928) 282-3100

Statewide Current Road Conditions	Dial 511
Toll Free	(888) 411-7623
www.az.511.com	

Department of Public Safety	
To report accidents	(928) 773-3600

Plan Ahead and Prepare for Winter

Be prepared . . . ***Always*** have on hand:

- ☞ Non-perishable food and water for a minimum of five days.
- ☞ First aid kit and extra supply of medication
- ☞ Personal hygiene supplies, extra clothing, gloves, footwear, blankets, sleeping bags
- ☞ Extra food for pets and livestock
- ☞ Flashlight, extra batteries and a battery operated radio; NOAA Weather radio
- ☞ Avoid using candles
- ☞ Alternate heat source (kerosene, wood, etc.)
- ☞ Full propane tank (if applicable)
- ☞ Extra set of car keys, cash, credit cards
- ☞ Snow shovels; rock salt or cat litter for traction
- ☞ An emergency procedure plan for the entire family. **Practice before an emergency!**

Vehicle Preparedness Tips

- ❏ Winterize your vehicle (antifreeze, wipers, battery, snow tires)
- ❏ Carry an emergency kit consisting of tire chains or cables, blankets, tow strap, jumper cables, flashlight, water, first aid kit, ice scraper, extra clothing, tools, sleeping bag
- ❏ Keep the gas tank at least half full
- ❏ When traveling, let someone know your intended route and expected time of arrival
- ❏ Allow extra time for travel and drive accordingly
- ❏ **Do not take chances in severe weather conditions!**
- ❏ **Call 511 for road condition information before you leave**

In Your Car, travel with caution

- ❏ Listen for travel warnings
- ❏ Avoid icy roads, if possible
- ❏ Use tire chains
- ❏ Check and restock emergency supplies in your car before you leave
- ❏ Never pour water on you windshield to remove ice or snow; the windshield may shatter

If you are trapped in your car in a winter storm:

- ❏ Stay in the car. Do not leave the car to look for help unless help is visible within 100 yards
- ❏ Display a “call for help sign. Raise the car hood or hang a brightly colored cloth on the antenna to signal for help
- ❏ To keep warm, turn on the car’s engine for about 10 minutes each hour. Run the heater and lights only (Avoid running the car battery down)
- ❏ Keep the exhaust pipe clear of snow
- ❏ Open a window slightly for fresh air
- ❏ Do light exercise to stay warm
- ❏ If you’re alone, stay awake as much as possible
- ❏ If more than one person is in the car, take turns sleeping, and for warmth, huddle close together.
- ❏ Wrap your body and head with extra clothes, blankets, newspapers, maps or removable objects.
- ❏ Do not eat snow (lowers your body temperature). If no other water is available, snow can be used for water but it must be boiled to kill germs.

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Weathering the Storm



Citizen's Guide to Winter Weather Preparation and Safety in Coconino County

